

Igniter Light Boxes Limited Warranty

DisplayStar warrants this product to be free from defects due to workmanship or materials, under normal use and service, for a period of 12 months from the date of shipment.

Any product that is proven to be defective in workmanship or materials must be returned to DisplayStar within the applicable warranty period, in accordance with the procedure described below. DisplayStar will, at its option, either repair, replace or credit the customer for the purchase price of the product, in accordance with the procedure described below. This warranty extends only to persons or organizations that originally purchase the product from DisplayStar.

The expressed warranty above constitutes the entire warranty of DisplayStar with respect to Light Boxes and is in lieu of all other warranties, express or implied, including any warranty of merchantability or warranty of fitness for a particular purpose. In no event shall DisplayStar be responsible for any other costs or damages, including, but not limited to, lost revenue or profits, incidental, special or consequential damages of any nature whatsoever. DisplayStar products are designed to operate as a system. The use of other manufacturers' equipment in conjunction with DisplayStar products may be hazardous and therefore automatically voids all warranties. This warranty shall not apply to products that have been altered, improperly used or installed, subject to abnormal use or stress, or repaired by anyone other than a DisplayStar authorized representative. DisplayStar will not pay labor charges or assume any responsibility for labor expended or materials used to replace or repair any equipment without prior written authorization.

The following will apply to the return of any product to DisplayStar under this warranty:

- Product must be identified with DisplayStar Return Material Authorization Number;
- Returned to DisplayStar within the applicable warranty period;
- Received, transportation pre-paid (returns shipped collect will be back-charged for freight), within 21 days of authorization at (see address below);
- Found by DisplayStar inspection to be defective in workmanship or materials under normal use and service; will be handled in accordance with one of the two following procedures, as determined by DisplayStar:

Credit Procedure. DisplayStar will issue credit in the actual invoice amount if a copy of that invoice is attached to the packing list. Without an invoice, DisplayStar will credit using discount pricing.

Repair or Replacement Procedure. DisplayStar will, at its option, either repair or replace the product free of charge and return it or its replacement at the lowest cost transportation pre-paid. The replacement will be a functionally equivalent new product. Premium transportation will be used at customer's request and expense.

The warranty will not be honored if:

- Product is damaged or missing parts or accessory items;
- Product exhibits evidence of field misapplications.

Final disposition of any warranty claim will be determined solely by DisplayStar. If inspection by DisplayStar does not disclose any defect covered by the warranty, the product will be returned or scrapped as instructed by the customer and DisplayStar's regular service charges will apply. Products returned to the customer may be sent shipping charges collect.

If you have any questions relative to product returns to DisplayStar, contact your Customer Service Representative:

DisplayStar
Customer Service Department
5465 SW Western Ave.
Beaverton, OR 97005
(866) 864-2831